

Essentials of Cloud Software Deployment

Opportunities in the Ecosystem of Software Vendors

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Moje Intro - Olga

- Studium na VŠE v Praze (semestr a stáže v zahraničí)
- Po studiu jsem postupně zakotvila ve dvou IT korporacích
 - Cisco Systems
 - SAP konkrétně část SAP Ariba
- Jsem Češka, ale pracuji téměř výhradně v angličtině a někdy v němčině.
- Jsem také vdaná a máma 2 dětí, žijeme v Praze.



SAP - The world's largest provider of Enterprise Application Software

S Key facts

- €29.52bn total revenue, thereof €11.43bn cloud revenue¹
- Only Fortune 50 global tech company headquartered in Europe
- cca **100,000** employees across the globe

Customers

- 99 of the 100 largest companies in the world are SAP customers
- SAP customers generate 87% of total global commerce (\$46 trillion)
- SMEs make up for 80% of SAP's customers



Portfolio

- Solutions for 26 industries and 12 lines of businesses
- 2 dedicated SAP Cloud ERP offerings for large and mid (RISE and GROW)
- Al embedded across the portfolio

Innovation and ecosystem

- Global ecosystem with 25,500 SAP partner companies
- >1,800 solutions from SAP and our trusted partners in SAP Store
- Support of startups



SAP in the Czech Republic

- 1 ONE SAP in the heart of Europe
- LocationsPrague | Brno
- Offices
 Metronom | Brumlovka | Spielberk
 - **Legal Entities**
- 4 SAP Services | SAP ČR | SAP Ariba CZ | SAP Concur CZ
- th Largest Location Worldwide& growth expectations







4 generations

years on the Czech market



Essentials of Cloud Software Deployment



Cloud solutions

Public cloud software solutions and services

A third-party provider makes applications available to users over the Internet. These resources could include servers, storage, or software applications. Users do not manage or control the underlying infrastructure but have access to the resources as a service, typically on a pay-as-you-go basis. This model is attractive to organizations for its scalability, reliability, and cost-effectiveness.

Private cloud software solutions

A private cloud solution refers to a cloud computing model where IT services are provisioned over private IT infrastructure for the dedicated use of a single organization or entity. This can be physically located at the organization's onsite data center or hosted by third-party service providers. Private clouds allow organizations greater control over their data and infrastructure, offering more customization flexibility according to their business needs.

OnPremise software solutions

This traditional method of installing software directly on the company's servers and behind its firewall gives the company complete control over the physical servers and the stored data. The organization is responsible for maintaining the software, the server hardware, and ensuring security of the system.

Hybrid cloud software solutions

A mix of on-prem, private, and public cloud services, and orchestration between these platforms. A hybrid cloud gives businesses greater flexibility, more deployment options, and helps optimize their existing infrastructure, security, and compliance.

n-Business n-Business

Sample kickoff agenda - cloud deployment project

- Introduction of Team Structure and Roles
- Project Vision & Key Objectives
- Solution Foot Print
- Solution Scope & Deployment Approach
- Phase Activities & Deliverables
- Governance & Communication regular meetings, document storage
- Project Timelines & Project Management Plans
- Risks documented at project kick-off
- Post Production Model understanding





View in the Slide Show Mode

Phase Activities and Deliverables from Kickoff to Go-Live

Prepare



Explore





Realize



Deploy



Project Kickoff

- Project scope / Goals / Timeline / Teams
- Kickoff

 (Introductions meetings / Project governance)
- KNOWLEDGE TRANSFER
- Enable Tenants
 (creation of Test &
 Production sites)

Planning and Design

- Blueprint workshops for Buying module – complete category analysis
- Functional Design
 Workshops Best
 practices complete open
 topics
- Configuration Demos
- Technical and Integration Architecture review
- Integration design

Solution Configuration & Walk-through

- Configure and customize solution test site
- Customer Master Data uploads
- Preparation of content
- Reviews and walkthroughs
- Integration configuration .

Solution Testing

- System Integration Testing
- E2E tests and Scripts
- User Acceptance Testing
- UAT-Defect tracking
- Reiterations (resolve and retest)
- Admin training to Customer
- Customer acceptance of Solution functionality

Cut-over and Go-live

- Migration Test to Production tenant
- ERP migration Test to Prod
- Smoke-test first live transaction(s)
- Conduct go live and change management activities (comms, end-user trainings)
- 2 weeks of Hyper Care (post Go Live support) –handover to support
- Further Roll-outs

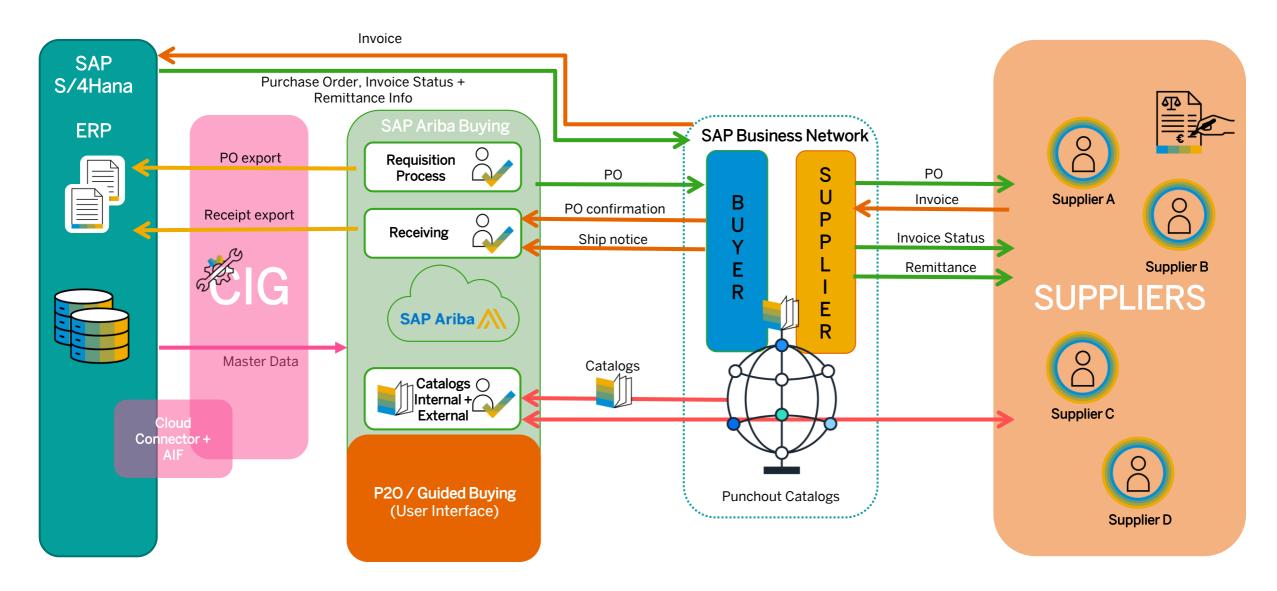
9



Quality Gate – signoff needed at the end of each gate per email

NOTE: Preparation for end-user trainings and communication starts in realize phase on customer's side

SAP Ariba Buying Workflow – Solution Foot Print



Critical Success Factors

Stay within the agreed scope

• Scope changes will likely impact the project timeline, your required effort and consulting costs

Have a pragmatic mindset

- Adjust your processes to fit the standard system functionality in order to simplify future upgrades and scope expansion.
- It doesn't have to be perfect. You can always improve a solution later.

Make quick decisions

• The quicker you can make decisions, the quicker your project will be able to proceed into the right direction.

Involve stakeholders early

• Identify and involve your stakeholder early - executives, employees, labor unions, key business partners.

As a key user, actively contribute to the project

- The better you represent your business area, the better the SAP cloud solution will support your processes.
- Work with your manager to secure sufficient availability for the project.

Start preparing data early

• Start cleansing your data as soon as possible to prevent project issues and delays.

Never cut corners on testing

• Only thorough testing will result in a successful go-live and stable system.



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SAP Partners

Sell solutions

Service solutions

Run solutions

Build solutions and co-innovate



Uplatnění v ekosystému SAP - shrnutí

- Práce přímo pro SAP (nebo aplikujte na jinou softwarovou firmu)
- Práce u SAP obchodního partnera
- Práce u zákazníka
- Nezávislý konzultant/expert/projektový manažer

Thank you.

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